



CARGO EXPRESS

OCTOBER 2017

A publication for ABX Air employees, families and friends

Introducing
CARGO EXPRESS
ABX's
NEW
employee
newsletter

Welcome to the inaugural flight of *Cargo Express*! We're pleased to present our new employee newsletter, designed to help ABX employees, families, and friends stay connected and informed.

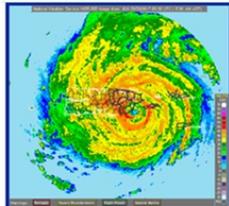
With each issue, you'll receive a 2-page flier in your inbox packed with helpful information, coworker happenings, company news, events and reminders.

Cargo Express will replace ABX Air's recorded, biweekly *Infoline* as our new way of keeping in touch on a regular basis.

If you have questions about this publication—or if you'd like to submit an article or have ideas for next month's issue—please call **Tracey Dykes**, ext. 62134 or **Jeff Walling**, ext. 62230.



ABX EMPLOYEES RALLY FOR COWORKERS IN PUERTO RICO



Radar image of Hurricane Maria. The NWS San Juan radar was destroyed shortly after this image was taken. Image: NWS San Juan

During the early morning hours of September 20th, Hurricane Maria made landfall in Puerto Rico as a very strong Category 4 hurricane with winds of 155 mph. Maria was the strongest hurricane to hit Puerto Rico since 1928. The hurricane destroyed or severely damaged homes and businesses across the island. The power grid was destroyed as were telephone landlines and cell phone towers. All nine ABX Air employees in Puerto Rico either lost their homes or had severe damage making their homes uninhabitable.

Once the storm passed and realizing the gravity of the situation, employees of the ABX Air Aircraft Maintenance and Flight Departments began organizing relief supplies for our employees and families as well as for family members of several flight crew members.

Working closely with DHL, ABX Air purchased and shipped supplies on the first ABX flight into San Juan after the airport reopened. Critically needed supplies included food, water, tents, and a satellite cell phone to allow daily communications. ABX has continued the supply chain, sending containers on a regular basis with food, water, personal care products, and other supplies requested by the families.

Leading the relief effort are Vice-President of Aircraft Maintenance **Phil Flowers** and Vice-President of Flight Operations **John Maloney**. Other key people helping include: Manager of Planning **Walter Pico**, Miami Field Supervisor **Juan Montes**, and First Officer **Victor Rodriguez**.

If you would like to help with these efforts, ABX Air is accepting monetary donations that will be used to purchase needed supplies. **Angie Truman** in the Accounting Dept. is accepting cash and personal checks for the relief effort. Alternatively, you can donate to the American Red Cross and earmark the donation for Hurricane Maria Relief by visiting www.redcross.org, calling 1-800-RED-CROSS, or texting the word MARIA to 90999 from your personal cell phone to make a \$10 donation.



Phil Flowers shops for relief supplies for ABX's Puerto Rico employees



ABX's new Safety Management System (SMS)

If you **SEE** a hazard, issue or concern
It's your responsibility to **ACT**
SUBMIT by SMS Pro, Phone or email

Do You Know How to Shop for Healthcare?

UHC's Premium Program makes it easy!

CHOOSE SMART! LOOK FOR THE BLUE HEARTS!

Most of us are pretty good at spotting quality in the things we buy: cars need good gas mileage; houses need roofs that don't leak; clothing needs to be well-made. But when it comes to health care, it may be less clear what quality means or how to go about evaluating it. To help members make more informed choices about their health care, UnitedHealthcare now has the "**Premium Program**" to recognize doctors who meet quality and cost efficiency guidelines

The **Premium Program** evaluates physicians in various specialties using evidence-based medicine and national standardized measures to help you locate quality and cost-efficient providers. Premium doctors:

- Follow evidence-based guidelines for care
- Are more likely to be aware of the latest research and clinical trials
- May have lower surgery repeat rates

It's easy to find a UnitedHealthcare Premium doctor. Just logon to www.myuhc.com and click on "Find a Doctor," then "Medical Directory" and **LOOK FOR BLUE HEARTS.**

Premium Care Physician

The physician meets the criteria for providing quality and cost-efficient care.

Quality Care Physician

The physician meets the criteria for providing quality care.

Quality Not Evaluated

The physician does not have enough claims data to be evaluated for quality, so the physician is not eligible for the cost-efficient care designation.

Does Not Meet Quality

The physician does not meet the criteria for providing quality care, so the physician is not eligible for the cost-efficient care designation.



Benefits Open Enrollment

NOVEMBER 1 - 19

Don't miss your once-a-year chance to enroll for benefits!
More information coming soon.

October Anniversaries

Be sure to congratulate these fine people on their - 1 YEAR - anniversaries with ABX!

Lori Moore, Associate Writer

Brian Sexton, Line Maintenance Representative (TPA)

First Officers:

Edgardo Alvarez Velez

Albert Baker

Grant Killmer

Gerald Neubert

Juan Pacherras Rodriguez

David Peters

IOSA Audit Successful



Silver Wings Awarded - IOSA Registry extended until Oct. 26, 2019

Once again, ABX Air has been approved for the IOSA Registry following an extensive audit this summer. The IATA Operational Safety Audit (IOSA) is the benchmark for global safety management in airlines and is designed to assess the operational management and control systems of an airline.



L-R: Diane Hibbett, Alain Terzakis, Capt. Mike Woodford, Bob Greene, Rex Gunning, and Andy Lawter.

Key contributors during the IOSA audit were recently recognized with the Silver Wings of Excellence Award. Please join us in congratulating **Diane Hibbett, Alain Terzakis, Capt. Mike Woodford, Bob Greene, Rex Gunning, and Andy Lawter** for their outstanding contributions during the audit.

"Successful completion of the IOSA Audit is a significant achievement and demonstrates ABX Air's commitment to safety management and operational excellence," said **Dave Soaper**, President of ABX Air. "We all can be proud of this achievement." ABX Air has been on the IOSA Registry since 2007.

In Memoriam

Longtime employee **Paul Schimanski** passed away September 30th following a long illness.

Paul joined ABX Air in April 1989 and worked in the Aircraft Maintenance Dept. as a Quality Assurance Specialist.

Paul is survived by his wife Kathryn, daughters Shannon and Kaitlyn, and other family members. If so desired memorials may be made to Kathryn Schimanski at Huntington Bank.



Paul Schimanski
1962-2017