

Welcome to the ABX Air *Cargo Express Update*, the newsletter intended to keep you informed and included in what is going on throughout the company. The *Cargo Express Update* typically includes highlights and stories from various departments at ABX Air.

Top stories in this issue:

- Scott Cloud and Peter Waters Get Gold Wings of Excellence
- Aircraft Maintenance Receives FAA Diamond Award
- FAA Approves Electronic Flight Release
- Ground Operations Meets Difficult TSA Compliance Deadlines
- Safety Department Updates
- Weight Loss Challenge and Other Health News
- Make the Most of Your Money with Fidelity

Scott Cloud and Peter Waters Get Gold Wings of Excellence

ABX Air recently recognized two employees with the coveted Wings of Excellence award.

CVG Customer Service Manager **Scott Cloud** received the Gold Wings of Excellence award for going above and beyond during Peak Season by setting up and managing an around-the-clock crew transportation system to ensure no delays for ABX flight crews. And he also arranged for a holiday meal for crewmembers, all in addition to his normal duties of keeping the operations running smoothly at CVG. Thank you, Scott!



Lead System Specialist **Peter Waters** received the Gold Wings of Excellence award for his hard work, dedication, and commitment in becoming an expert in JT-9 engine systems and tooling, including troubleshooting a defect and minimize downtime on aircraft 219CY. Peter also has taken it upon himself to train others and improve ABX Air's overall customer service. Thank you, Peter!



The Wings of Excellence program was established to recognize and reward our people who demonstrate extraordinary performance, commitment to the company, or community involvement. There are two award levels: the Silver Wings of Excellence and the Gold Wings of Excellence. The Gold Wings of Excellence is ABX Air's highest honor.

Aircraft Maintenance Receives FAA Diamond Award

In December, ABX Aircraft Maintenance received both the FAA Diamond Award and the NATA Aviation Maintenance Technician Employer Recognition Program Award. This is the sixth consecutive year that ABX has received these awards.

The FAA Diamond Award requires 100 percent of our technicians to complete 12 hours of training, including an annual FAA safety course. The NATA award requires 100 percent of technicians to complete 12 hours of maintenance training. In 2023, a total of 48,701 Maintenance Modules and 4,004 Safety and HR training modules were completed by the Maintenance staff, technicians, line and heavy maintenance contractors.

Special thanks to Training Supervisor **Tony Sweet** and Training Assistant **Teresa Harris** for their efforts in coordinating of all of the training for Aircraft Maintenance.

FAA Approves Electronic Flight Release

ABX Air obtained FAA Operations Specifications approval to use electronic signatures for Flight Release paperwork on November 13, 2023. This certification was required to begin parallel testing of the Lufthansa MBrief Electronic Flight Release App for dispatching flights.

The use of an electronic flight release will enable ABX to eliminate flight delays caused by last minute maintenance or payload issues that require new paperwork to be delivered to the flight crew. The time required to generate, print, and then deliver new paperwork to the crews often results in a chargeable delay. With MBrief, ABX will be able to electronically send revised flight release paperwork directly to the crew and mitigate the risk of potential dispatch delays. In addition, with this new Ops Spec approval, ABX can electronically archive FAA-required flight paperwork, ensuring compliance while eliminating the time and effort spent retrieving, sorting, and storing the flight release paperwork generated for each flight operated.

Special thanks to Captain **Bob Walter**, Captain **Dan Valk**, Captain **Phil Myers**, Manager of Flight Crew Training & Publications **Steve Briner**, and all of the check airmen for getting this project off the ground. We have found some issues during the parallel testing, but the team is putting in the time and effort to make MBrief a success!

Ground Operations Meets Difficult TSA Compliance Deadlines

In 2023, the Transportation Security Administration (TSA) made multiple policy changes that impacted cargo airlines.

One of the biggest changes was a complete restructuring of its cargo airline employee vetting process. The cargo industry was given very little notice to implement changes of this magnitude. Thanks to the hard work of many employees, ABX Air was able to meet the seemingly unattainable deadline and is submitting a 100 percent accurate Master Personnel List to the TSA Transportation Vetting Portal.

In addition, TSA introduced significant changes to airline "CREW" company badge requirements. These changes required the complete redesign, recreation, and distribution of nearly 600 new ABX "CREW" badges, yet ABX Air accomplished this monumental task prior to the TSA deadline. Way to go!

Safety Department Updates

Having completed ABX Air's successful IOSA audit earlier in the year. The Safety Department was involved in a variety of other projects in the fourth quarter, including enhancement of SMS Pro, participation in the ATSG Winter Camp for students, and an FAA drug and alcohol audit.

The Safety Department completed programming enhancements in [SMS Pro](#) (ABX's Safety Management System software), enabling ABX Air to capture over 2,000 lines of data from voluntary reporting. This will allow ABX to proactively review data and prepare analysis to assist in identifying any negative trends within ABX operations.

FOQA Supervisor **Dimitri Stephens-Hayes** assisted in the ATSG Winter Camp, where students interested in careers in aviation were shown the technology used in the ABX Air FOQA program and given an opportunity to fly one of the simulators.

And finally, ABX Air successfully completed the FAA's drug and alcohol audit with only 2 minor findings. Congratulations to **Joyce Dean** and **Erin Cadwallader** for the outstanding results!

Weight Loss Challenge and Other Health News

You are invited to participate in Marathon Health's eight-week weight loss challenge, in which participants work toward a goal of losing 2 percent or more of their total body weight. Sign up in the Challenges section of the [Marathon Health Portal](https://my.marathon-health.com) (my.marathon-health.com) no later than Sunday, January 28.

The challenge runs from January 22 to March 17. Participants will self-report their weight in the online portal during the first week (Jan. 22-28) and last week (Mar. 11-17) of the challenge. Both weigh-ins are required to be prize eligible.

Participants who complete the weigh-in requirements and meet the challenge goal of losing 2 percent or more of their total body weight will earn 100 points towards the 2025 ATSG Incentive Program. Direct questions to the Member Relations Team at 866-434-3255.

Get started now on your 2025 ATSG Wellness Incentive Program, which runs from January 1, 2024 through November 30, 2024. Employees who are enrolled in the medical plan have the option of participating in the incentive program. Working towards your best health can save you money. Complete activities to earn gift cards and a medical premium discount for 2025. Simply log on to the [Marathon Health Portal](https://my.marathon-health.com), click "View Incentives" on the homepage, review the activities and track your progress, then schedule the necessary appointments in the Portal or by calling 513-964-0830.

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