ABX AIR CARGO EXPRESS UPDATE

Third Quarter 2023

Welcome to the ABX Air *Cargo Express Update,* the newsletter intended to keep you informed and included in what is going on throughout the company. The *Cargo Express Update* typically includes highlights and stories from various departments at ABX Air.

Top stories in this issue:

- Key Operational Highlights from Third Quarter 2023
- ATSG Provides In-Depth Presentation During Investor Day
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- What's New in Health News
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Key Operational Highlights from Third Quarter 2023

ABX Air achieved excellent on-time performance in the month of September, reaching the 100% on-time mark for Amazon and 98.56% on-time for the DHL CMI contract.

This is the first time we've achieved 100% for Amazon. Many thanks go out to the entire ABX team for this unprecedented achievement!

In celebration, all ABX employees will take part in celebration luncheons at each location on Friday, October 20. We are also designating that day as Football Friday, so be sure to show your fan spirit by wearing your favorite team's swag!

ABX successfully met the deadline for 5G compliance in June 2023.

On May 26, 2023, an airworthiness directive was released requiring all radio altimeters installed on commercial aircraft to be 5G tolerant by July 1, since signals from 5G cell phone towers activating July 1 would pose an interference risk for aircraft radio altimeters. Radio altimeters measure the distance from the aircraft to the ground during approach and landing phases of flight.

Maintenance, with the assistance of Purchasing was able to ensure that all ABX aircraft were equipped with either Collins or Honeywell 5G-tolerant radio altimeters. The ABX fleet was complaint on June 23, 2023, a week prior to the deadline.

ABX has achieved MXI-to-SABLE direct communication in the Amazon network.

After months of coordinating the efforts of Rekencentra, ABX Maintenance, IT, and the Amazon weight and balance team, ABX Ground Ops saw their idea become a reality. The MXI-to-SABLE direct communication became fully operational on May 23, 2023, in the Amazon network. SABLE is the computerized weight and balance system used by load planners to enter container weights and it's imperative weight restrictions get properly communicated to them.

With no additional effort required, load planners now receive cargo restriction notifications automatically. In addition, SABLE will not allow the load planner to complete the load plan until they acknowledge the weight restriction.

The coordination effort is ongoing with the DHL weight and balance team, and we look forward to adding MXI-to-SABLE direct communication to the DHL network next year.

ABX obtained FAA Operations Specifications approval to conduct RNAV/GPS approaches.

This certification is the culmination of six months of work that included developing and administering ground school and simulator training to our entire pilot group.

With this new capability, ABX is better prepared to operate in the next generation (NextGen) airspace plan for the US and allows us to meet the immediate requirement for GPS approach approval to operate into JFK.

Special thanks to **Steve Briner**, Captain **Dan Graves**, and all our check airmen for completing this certification on time and within budget!

Finally, all employees are reminded that **Peak Season is officially here**, and it is critically important for all of us to perform for our primary customers!

ATSG Provides In-Depth Presentation During Investor Day

On September 27, ATSG's executive team livestreamed a presentation from the NASDAQ Exchange in New York City. During the event, ATSG spoke about the company's vision, strategic plan, and multi-year financial targets.

ABX employees are encouraged to take the time to learn and understand how our parent company operates by listening to a replay of the event and/or reviewing the presentation.

ABX Air Participates in Aviation Summer Camp at ILN

ATSG sponsored a six-week long Aviation Summer Camp at Wilmington Air Park (ILN) for local children who expressed an interest in learning more about aviation-related jobs.

Each day campers in grades 5 through 12 received a safety briefing followed by a couple of hours of hands-on activities led by professionals in the aviation industry. The campers visited the following areas:

- Manufacturing and component repair
- Aircraft structures and maintenance
- Airport operations and environmental impact
- Airline safety and ground operations
- Pilot operations and aircraft simulators

ABX Safety and Ground Operations were well represented during the hands-on activity of safely tugging an aircraft. The aircraft tugging activity was coordinated and completed by **Barbara Brooks**, assisted by **Joyce Griffith** and her loadmaster team **Paul Svehla, Robert Evans,** and **Lenny Martin**; and in the cockpit monitoring the aircraft during the activity was Airborne mechanic **Cody Marshall** and ABX Safety Department's **Dimitri Stephens-Hayes** and **Mason Wahoski. Erin Cadwallader** created a Ground Operation Safety Completion Certificate which were presented to campers at the completion of the hands-on activities.

Not only did the participants learn a lot and gain a newfound appreciation for the hard work involved in the aviation industry, but they also had a great time being around our aircraft operations. Thanks to everyone who coordinated, participated in and supported the Aviation Summer Camp!

What's New in Health News

ABX Air will host an onsite dental clinic on October 26 at Wilmington Air Park (ILN). There are still appointments available for cleanings/exams, teeth whitening, and clear aligner scans. The event will be held in the Wellness Classroom in Building 2 (1271 Airport Road) for employees and their dependents. Sign up by clicking this link: https://app.nexhealth.com/appt/jetdental?lid=73478&atid=189226,189227,189228. For more information, please refer to ICOM:23-206.

ABX Air will participate in a Health & Wellness Fair on Thursday, November 16 from 11:30 a.m. to 3 p.m. in the main gallery of the Administration Building at Wilmington Air Park (ILN). This is your opportunity to speak with our health and wellness vendors and Human Resources teams to learn more about the benefits available to you, and to get hands-on help in making your benefits elections for 2024. We will have many different vendors, a raffle, and lots of freebies! Be sure and stop by the fair, pick up some cool swag, and enter our raffle!

Also, be on the lookout for information about Open Enrollment, which is the period during which you may make changes to your employee benefit plans for 2024.

Make the Most of Your Money with Fidelity

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To view the complete Live Web Workshop catalog and enroll for a Web Workshop, log on to https://netbenefits.fidelity.com/livewebmeetings.